## SERVICE HOTLINE

## REFERENCE NUMBER: 150/2019

18 July 2019

## MANDATORY JSE MARKET FACING DISASTER RECOVERY (DR) TEST – 17 AND 18 AUGUST 2019

Users are advised of their participation that is required in the mandatory JSE Market Facing Disaster Recovery (DR) test on 17 and 18 August 2019.

End of Day Dissemination Subscribers (BDA Dissemination and Information Subscribers) are advised to please download their Production End of Day files prior to 08h00 on Saturday, 17 August 2019; alternatively files can be downloaded from after 14h00 on Sunday, 18 August 2019. The tables below stipulate the participation required and the scope of the test.

### Test Participation and High Level Test Schedule:

## Market Participants Mandatory Testing

- Equity Market Trading connectivity logon
- Equity Derivatives Market Trading connectivity logon\*
- Commodity Derivatives Market Trading connectivity logon\*
- Interest Rate and Currency Market Trading connectivity logon\*
- Information Subscribers Processing and re- requesting of missed multicast data

\* Members of the Derivatives Market that do not have connectivity to the JSE remote Disaster Recovery site are required to make special arrangements with the JSE

## **Market Participants Optional Testing**

- Equity Market BDA Connectivity and enquiry functions
- Equity Market ECS connectivity and view deals and settlement orders
- Clearing Members connectivity and perform downloads and verify balances

The technical connectivity is to be conducted from Clients environment to JSE Disaster Recovery (DR) Site.

**NB:** Please ensure that you **verify your setup with your Network Service Provider (NSP) or Shared Infrastructure Provider (SIP) prior** to the Disaster Recovery (DR) test and arrange for the necessary support and have network engineers available for assistance.

Please Note that any BDA updates will not be rolled back so only **enquiry testing** is to be carried out.

### **Contact Details**

Please email the details of your key contact (name, surname, email address and cell phone number) to <u>CustomerSupport@jse.co.za</u> by no later than 12h00 on Friday, **2 August 2019.** This will ensure that you receive the necessary communication throughout the test.

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## Markets / Services:

- Equity Market
- Bond Derivatives Market
- Equity Derivatives Market
- Interest Rate Derivatives Market
- Currency Derivatives Market
- Commodity Derivatives Market
- Information Subscribers (both live and End Of Day)

## **Environment(s)**:

Production

## **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or CustomerSupport@jse.co.za

#### **Issued By:**

Nicola Comninos Chief Risk Officer Enterprise Risk Management

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#	Test timeline	Client testing requirement
1.	<b>Saturday</b> 17 August 2019 Prior to 8am	Clients to download Friday's End of Day files.
2.	<b>Saturday</b> 17 August 2019 11h00 – 12h30	<ul> <li>JSE Network fail over to the JSE Disaster Recovery (DR) Site i.e. shutdown of JSE Production Network; and</li> <li>Where required, clients to manually fail over their own Production Network links to the JSE Disaster Recovery (DR) site.</li> </ul>
3.	<b>Saturday</b> 17 August 2019 13h00 – 14h00	<ul> <li>System Online</li> <li>Clients to conduct connectivity tests to the JSE Disaster Recovery (DR) site;</li> <li>Login to the Equity, Equity Derivatives, Commodity Derivatives, Interest Rate and Currency Derivatives and Bond Derivatives Markets; and</li> <li>Clients to notify Customer Support once they are on-site and again, when all testing has been completed.</li> </ul>
4.	<b>Saturday</b> 17 August 2019 14h00 - 17h00	<ul> <li>Equity Market Trading and Information Service:</li> <li>Production source IP addresses for the Primary Feed only will be used to connect to the JSE Disaster Recovery (DR) site. The Secondary Feed is not available via the JSE Disaster Recovery (DR) site;</li> <li>Clients to connect and login to the Equity Market Trading Gateways and Market Data Recovery Gateways;</li> <li>Instruments will move into the default trading session (Continuous Trading) that is applicable on a Normal Trading Day at the time of the test;</li> <li>The order book will be empty at the start of the test, as per DR procedure;</li> <li>Notification of order cancellations generated as a result of the Disaster Recovery (DR) test Failover is NOT published to the market;</li> <li>Clients will need to perform an Own Order Book Download (OOBD) to get the latest status of their orders;</li> <li>Confirm the flow of multicast data for all Market Data services that clients subscribe to; and</li> <li>Recover multicast messages published in the morning.</li> </ul> Derivative Markets Trading and Deal Management: <ul> <li>Equity Derivatives, Commodity Derivatives, Interest Rate and Currency Derivatives markets will be available for testing;</li> <li>The trading system will be in a Market Online/ Download Only state at the start of the test;</li> <li>The ALSI and ALMI contracts will be placed in a 5 minute Auction Call session from 14h00 - 14h05 (any changes to the schedule will be communicated to clients);</li> <li>All other contracts will transition directly into the Continuous Trading session;</li> <li>Information subscribers may also connect and subscribe to data;</li> <li>Confirm the flow of multicast data for all Market Data services that clients subscribe to;</li> <li>Recover multicast messages published in the morning; and</li> <li>Clients are advised to perform deal management functions during the test.</li> </ul>

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			Tradin	g Mem	ber		Information Subscriber				
		Optional DR Test Activity	EQM	EDM	IRC	CDM	EQM				
		Submit minimum ONE order per member	Х	Х	Х	Х					
		Submit minimum ONE reported trade per member	х	х	Х						
		Perform Deal Management functions e.g. Allocation, Assigns e.t.c	х	x	x	x					
		OOBD and OTBD	Х								
		Re-request login of MDGs	Х				х				
		Verify receipt of SENS Announcement	Х				х				
		Confirm download of Friday nights EOD files.					х				
		<ul> <li>Clients to login to the following applications:</li> <li>Information Delivery Portal (IDP)</li> <li>Clients to connect and login to the IDP Service and download their files as at Frid 16 August 2019.</li> <li>Internet</li> <li>Clients to connect to the JSE Market Communication p. <a href="https://www.jse.co.za/services/technologies/market-communications">https://www.jse.co.za/services/technologies/market-communications</a> to the connectivity and check the overall test progress.</li> </ul>									
5.	<b>Saturday</b> 17 August 2019 17h30 - <b>Sunday</b> 18 August 2019 10h00	<ul> <li>JSE to fail the JSE Network and services bac</li> <li>No participation required from clients durin</li> <li>Where required, clients to manually fail ove back to the JSE Production site and clean test.</li> </ul>	ng this er their	period r own	l; and Prod	ป uction	Network links				
6.	Sunday 18 August 2019	Clients to <b>notify</b> Customer Support once they are <b>on site</b> and once all testing is completed.									
	<ul> <li>10h00 - 12h00</li> <li>Clients to prove connectivity back to the JSE Production services for Equit Trading and Information, Nutron (markets will be in download state) and IDP at JSE website;</li> <li>Clearing Members are required to:         <ul> <li>Connect to the JSE Production site and prove connectivity;</li> <li>Download the balancing from EOD on Friday, 16 August 2019.</li> </ul> </li> <li>Connectivity to JSE Colocation services;</li> <li>Login to IDP to download a file that clients subscribe to; and</li> <li>Clean up all test data published during the test to ensure business readiness f Monday, if not already conducted on Saturday.</li> <li>NOTE: Should clients encounter any issues please contact Customer Support of +27 11 520 7777</li> </ul>										

## **Optional Test Requirements for Trading Members and Information Subscribers:**